

Website terms and conditions

Last updated: 09/04/26

1. Website

Use of this website, Amy Weller Art, by your persons, business, and any services contained constitutes to acceptance of the terms and conditions set out in this policy.

2. Customer use

This website is intended for the use of adults defined as age 18 or over who have the capacity to enter legally binding contracts.

You must ensure all the details and information you provide to us is accurate and up to date before proceeding with payments.

3. Account holders

When you register with us you will need to create a personal account complete with personal details and a username and password. It is your responsibility to ensure that all information is accurate and up to date. You must not create usernames with offensive language or copyrighted material.

You must ensure that passwords are stored safely and securely and are never shared with anyone else.

If you are concerned or become aware that your account may be compromised (i.e. by a third party) then you must inform us immediately.

4. Subscription plans

Every effort is made to display accurate and up to date pricing on our website. If an error has been made, we reserve the right to cancel subscription plans, issue refunds for over payments, or arrange payment for outstanding balance.

We reserve the right to change tiers or subscription plans and will notify all members prior to making changes.

Sales tax may be applied to services.

You will gain access to members only sections on the website once you join a subscription plan.

You will be charged upfront for a subscription, and then automatically every month after that.

You must manually cancel your subscription plan in order to cancel payments.

There's no lock in contracts, and you can cancel your subscription at any time.

If we cannot automatically renew your subscription, we may suspend your account and notify you by email to update your details.

5. Product pricing

Every effort is made to ensure accurate pricing on products. If a pricing error has been made, we reserve the right to cancel payments, issue refunds for over payments, or arrange payments for outstanding balance.

Sales tax may be applied to products.

6. Orders

When you place an order, you will automatically receive a confirmation email that we have received your order.

We will send updates on your order, including when it has been dispatched to you.

You may be required to pay an upfront security deposit to secure your place on our client list.

We reserve the right to cancel or refuse orders that contain copyrighted material or other harmful content.

We reserve the right to cancel or refuse orders if payment cannot be obtained from the buyer.

We reserve the right to cancel or refuse orders if a transaction contains incomplete details or unverified details where fraud may be suspected.

7. Returns policy

We have created a separate comprehensive returns policy that is available to download in shop listings and at checkout. For more information on returns, please download the policy from our shop listings.

8. Content submission

Where we allow content submissions on the website by users, the views expressed by any user are their own and do not reflect the views of Amy Weller Art.

As a user, you agree not to do any of the following:

- Abuse, threaten, harass, defame, or in any way inflict upon the rights of another user or third party.
- Publish any content that is unlawful, harmful, racist, sexist, obscene, indecent, libellous, defamatory, profane, or in any other way damaging to other users.
- Use information provided by other users that you do not have permission to use or use in a way that they object to.
- Contact other users in a way that they may find inappropriate or uncomfortable.
- Encourage illegal activity on the site.
- Post content that violates the rights or trademarks of any other person or organisation.
- Post content that can be damaging and misleading to other users, including content falsely portrayed as being endorsed by Amy Weller Art.
- To pose and post under a false identity.
- To transmit any malicious programs or codes such as malware, viruses, trojans, and worms, with the intention of spying, hacking, disrupting, destroying, or in any other way attempting to harm computer software, hardware, or devices.
- Attempt to gain access to our servers or other equipment to disrupt, disturb, or impair our services and compromise the

safety, security, and privacy of any of the services provided and our users.

- Provide access to other websites, articles, pages, etc, which infringes on the rights of copyright holders, trademarks, third parties, or persons.
- Sell or promote your own brand or business through posts.
- Attempt to disguise spam or other commercial posts as content.
- Send junk email or spam to emails or posts. This includes, but is not limited to, chain mail, pyramid schemes, affiliate links, and any other activity that entices users to participate in.
- Attempt to access the website through any software applications such as robots, bots, spiders, web crawlers, and other technical terms used for these applications.
- We reserve the right to implement extra terms and conditions related to this section of our policy for the welfare, safety, and security of our website and users.

9. Content monitoring

Users can upload and post content through our members gallery. We do not accept responsibility for posts and do not actively monitor or approve posts prior to posting. However, we reserve the right to remove posts if it is brought to our attention that a user has violated the terms and conditions set out in this policy.

10. Data protection policy

We are committed to the security and safety of your personal data, and we take your privacy seriously. We are compliant with the GDPR (General Data Protection Regulations). We have a copy of our privacy policy available to download on the website in the footer section.

11. Access to the site

We make every effort to ensure that the website is running properly and is always accessible. However, we do not accept any responsibility for connectivity issues, as this is out of our control.

There may be times when the website is inaccessible due to updates, outages, or security reasons.

12. Customer complaints

We will endeavour to respond to all complaints within 5 business days. (excluding Saturdays & Sundays).

13. Suspension or termination

We reserve the right to remove content and users without notice if the terms and conditions set out in this policy have been breached.

If an account has been suspended, it is our sole discretion for the length of time the account remains suspended and if it is reactivated.

14. Disclaimer

We are not responsible for advertisements placed on this website.

We are not responsible for any links to any third parties that we link from our website, and we are not endorsed by other parties.

We reserve the right to amend, change, or update this policy at any time without notice.

15. Your consent

By entering into an agreement with us, either through commissions, orders, or subscriptions, you are agreeing to adhere to the terms and conditions set out in this policy.

You accept that by breaching the terms and conditions set out in this policy you may be suspended or removed from the website indefinitely.

16. Jurisdiction

These terms and conditions are subject to the exclusive jurisdiction of the English courts and shall be enforced in accordance with English law.